

CityROCK Membership cancellation request

You're breaking our hearts...

Today's date (D/M/Y): _____ / _____ / _____

MEMBER DETAILS (heartbreaker #1)

Name: _____ Surname: _____

ID #: _____ Contact #: _____

CityROCK Card #: _____ Email address: _____

Current CityROCK branch: Cape Town Johannesburg Pretoria

Reason for cancelling: _____

THE SERIOUS STUFF: TERMS AND CONDITIONS

- Debit order cancellation requires a notice period of one calendar month; your next-due debit order will still apply, and your contract will only be terminated at the end of the next month.
- Cancellations must be given in writing via this cancellation form; it is the responsibility of the member to ensure completed documentation is returned to CityROCK via email.
- Your cancellation will only be considered complete once you have received email confirmation from CityROCK and a corresponding reference number.
- You, the member, must confirm that the documentation has been received by CityROCK.
- We do not accept paper forms at the front desk, all documentation must be submitted via email.

FULL NAME (PRINT)

SIGNATURE

After completing and saving this form, please email it back to jhbmemberships@cityrock.co.za, ptamemberships@cityrock.co.za or ctmemberships@cityrock.co.za depending on your CityROCK branch.