

CityROCK Membership cancellation request

You're breaking our hearts...

Today's date (D/M/Y): _____ / _____ / _____

MEMBER DETAILS (heartbreaker #1)

Name: _____ Surname: _____

ID #: _____ Contact #: _____

CityROCK Card #: _____ Email address: _____

Current CityROCK branch: Cape Town Johannesburg Pretoria

Reason for cancelling: _____

THE SERIOUS STUFF: TERMS AND CONDITIONS

- Debit order cancellation requires a notice period of one calendar month; your next-due debit order will still apply, and your contract will only be terminated at the end of the next month.
- Cancellations must be given in writing via this cancellation form; it is the responsibility of the member to ensure completed documentation is returned to CityROCK via email.
- Your cancellation will only be considered complete once you have received email confirmation from CityROCK and a corresponding reference number.
- You, the member, must confirm that the documentation has been received by CityROCK.
- We do not accept paper forms at the front desk, all documentation must be submitted via email.

FULL NAME (PRINT)

SIGNATURE